

Parent Grievance cell

Advisory committee :-

Chairperson :- Mr Jagdish Singh

Coordinates:- Mrs Manu Sharma

Members.:- (i) Teachers

- Ms Pratyaksha
- Ms. Usha Gupta
- Ms. Aparna Sharma

ii) Parent representatives :-

- Miss Madhavi Saini (Gayatri Saini 12 th science)
- Mr Tejesh Kumar (Radhika Walia 11 th comm.)
- Mr Devendra Kumar Goyal (ojasvi 10th B)
- Mr Anil Kumar Dhiman (Aarav Dhiman 10 th B)
- Mr Tanseen Ahmad (Mohammed Raza 10 th A)

iii) Student representative

- Akanshi Garg (10 th B)
- Bhavya thareja (. 11 th comm.)

Objectives :-

- Address parents concern in a structured way.
- Improve communication between school and parents
- Resolve academic behavioural and administrative issues.
- Build a positive School environment.

Rules and guidelines-

- Fix meeting frequency monthly
- Define types of issues (academic, transport, fees, discipline etc)
- Maintain confidentiality and respectful communication
- Decide time limit for resolving complaints (ex-7-10 days)

Complaint collection system

- Complaint register at school
- Suggestion/ complaint box
- Google form/ WhatsApp number
- Email ID of the school